

# AFTER SALES SERVICE



## PROTECTING YOUR INVESTMENT

### 7 STEPS TO KEEP YOUR PLANT UP AND RUNNING

- Quality spare parts
- Scheduled maintenance contracts
- Upgrades and refurbishment
- Training of your engineers
- Mechanical and safety checks
- Emergency breakdown cover
- Process and plant optimisation



**HOSOKAWA MICRON LTD**

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## PROTECTING YOUR INVESTMENT



*When the pressure is on to reduce equipment downtime, increase productivity, manage maintenance budgets and increase the lifetime of your plant it's hard not to get stuck on the nuts and bolts of repair and maintenance. But working with the technical experts at Hosokawa Micron Ltd. it's easy to create reliable, production focused powder and particle processing plants for the present and the future.*

*By planning maintenance and outsourcing expertise to work alongside your own maintenance engineers you can create cost effective after sales support for today's powder and particle engineering technology.*

### QUALITY SPARE PARTS

Hosokawa Micron maintain a schedule of wear parts for all Hosokawa brand equipment to enable maintenance operations to be carried out swiftly. The After Sales Team can help you set up and maintain your own spare parts stockroom maintaining the most appropriate inventory to meet your requirements.

### SCHEDULED MAINTENANCE CONTRACTS

Maintenance contracts provide security for your capital investment and loss of revenue through unplanned downtime is minimised. On site maintenance contracts cover single machines to complete process lines and can help you plan your maintenance budget, meet production targets and validation criteria.



### UPGRADES AND REFURBISHMENT

Extend the economic lifecycle of your Hosokawa equipment with a range of mechanical or control upgrades and refurbishment options. Ideal when capital expenditure budget is not available or production requirements change.



### TRAINING OF YOUR ENGINEERS

Hosokawa Micron can provide training in all aspects of process and equipment maintenance for your own engineers. Using your own trained personnel to quickly identify and correct problems means production loss is minimised and correct maintenance ensures optimum operational performance of plant.



### MECHANICAL AND SAFETY CHECKS

Scheduled equipment and system inspection visits to your site by Hosokawa engineers identify potential mechanical, safety and process line problems and highlight immediate and future maintenance requirements.

### EMERGENCY BREAKDOWN COVER

Hosokawa Micron's service department can quickly get in touch with our field service engineers who can advise on how to get your plant up and running or alternatively arrange a visit to your site, thus minimising production downtime.

### PROCESS AND PLANT OPTIMISATION

Ensure your process system and individual machines are running at optimum performance and energy efficient levels using intelligent monitoring and analysis software. Hosokawa Micron's optimisation team can provide individual application optimisation options for little capital expenditure but immediate production advantages.



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The Hosokawa Micron Group will always be the leading global company covering the mountain range of Powder Technologies. The Group will achieve peaks of excellence in the development and commercialisation of advanced materials, process equipment and systems engineering.

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